

# The Glade Springs Villager



August 2022

## Message from our General Manager



Did you know that if you have called your cable company and filed a complaint about service and they have not addressed the issue, you have an option for assistance? Once you have tried unsuccessfully to resolve the issue with your cable service provider you can file a complaint with the Public Service Commission of West Virginia.

<http://www.psc.state.wv.us/>

You can file a complaint by clicking on "Assistance for Consumers/File A Complaint". The Public Service

Commission of West Virginia is designed to assist the public in resolving disputes with utilities, "like electric, natural gas, landline telephone services, some cable service problems, and most water companies." They address thousands of complaints a year and have highly trained customer service agents who are ready to help. Please note that the Public Service Commission doesn't regulate internet providers.

However, if your cable and internet go out at the same time and you address the cable issue often the internet issues are resolved as a result. In a lot of cases, the cable and internet lines are run through the same box. In order to file a complaint, you must first contact your local service provider and try to resolve the issue. You will need to document your interaction with the service provider.

You can then file an informal complaint by calling the Public Service Commission at 1-800-642-8544 or filling out an online form at the Commission's website. The Commission will assign someone to investigate the complaint and get back to you. If your issues are not resolved to your satisfaction, you can then file a formal complaint.

For more information on the Public Service Commission of West Virginia <http://www.psc.state.wv.us/>

For those customers with a concern about internet service, the West Virginia Broadband Enhancement Council (BEC) West Virginia has been at the forefront of working to improve broadband in the state. Over the last few years, the Federal Government and State have provided over \$710 million to expand broadband in West Virginia. The BEC is working diligently with the various municipal, county, and regional governments and ISPs to identify areas that lack broadband, and design and expand broadband access.

There are several projects in Raleigh County in process. Any of our residents who do not currently have broadband internet access may consider taking the speed test (see below) provided on the website. This information will be used by the BEC to make an accurate map to identify where the investment in broadband is most needed in West Virginia. The results will determine where future funds will be allocated to improve access.

To take the speed test

- Visit [broadband.wv.gov](http://broadband.wv.gov).
- Click the red "take the speed test" button at the top of the page.
- Follow the four steps to get started and click "GO."

The test is followed by a few additional questions about location and internet service. From start to finish, the process takes less than five minutes.

Respectfully yours,

Linda Horensavitz, PCAM  
General Manager

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## Matt Felber, Director of Golf

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Glade Springs Village Property Owners,

The hours for the pool at Woodhaven for the 2022 season are 11:00 am-7:00 pm daily except for Tuesday when it is closed. Please remember to bring your own food, snacks, and beverages. We also cannot allow glass bottles on the pool deck or in the pool. If you have any questions, please call the golf shop at 304-763-3332.

Golf events scheduled for this season are posted on the GSVPOA website. Mark your calendar!!

The GSVPOA Club Championship is scheduled for August 13-14, 2022. Sign-ups will be taken by the golf shop and tee times will



start at 9:00 am on both days.

We have scheduled multiple Friday 4:00 pm shotguns at Woodhaven throughout the golf season. The golf shop will be posting flyers and sending emails for signups and information about the event. Remember, cart fees are applicable for all non-trail pass holders for all golf rounds on Stonehaven and Woodhaven.

Come and check out our new merchandise and accessories arriving at the golf shop.

Some exciting news this month comes from one of our "Grasshoppers" Ron Halley who had a hole-in-one on number 2 at Stonehaven on July 4, 2022. Congratulations!!

Just a reminder that Stonehaven is closed on Mondays, and Woodhaven is closed on Tuesdays. We will offer tee times for **MEMBERS ONLY** with private carts and a 2022 trail pass after 4:00 pm on Monday at Stonehaven and after 4:00 pm on Tuesday at Woodhaven. Please call or email the golf shop at [golfshop@gladespringspoa.com](mailto:golfshop@gladespringspoa.com) information on Stonehaven regarding Monday's holiday openings.

**Players that are visiting Stonehaven will be required to park in the gravel parking area toward the number 10 tee.**

Directions to parking area:

Coming from the main gate continue through the clock tower round about and make a left on Edward Drive, follow Edward Drive, and make a left on George Lane. As you approach the end of George Lane turn left and the parking area is straight ahead. Please call the pro shop at 304-763-3332 and we will pick you up and bring you and/or guests to the Stonehaven Starter House to check in for golf and collect appropriate fees.

We will be distributing the carts for the Stonehaven Golf Course and collecting fees through the Stonehaven Starter House. **Do not use the GSR Hotel parking lot across from the Stonehaven 1<sup>st</sup> tee or the main Cobb parking areas.** The GSVPOA golf staff will do their best to accommodate our POA members and all guests during this transition.

The 2022 Stonehaven and Woodhaven Trail Passes are available for purchase and pick up at the Stonehaven Starter House. There is a QR code available at the Stonehaven Starter House or Woodhaven pro shop.

If you are a POA member and are interested in using The Haven for a member get-together please email [matt.felber@gladespringspoa.com](mailto:matt.felber@gladespringspoa.com). Please call or email us with any questions or concerns at [golfshop@gladespringspoa.com](mailto:golfshop@gladespringspoa.com) or [matt.felber@gladespringspoa.com](mailto:matt.felber@gladespringspoa.com)



Matt Felber, PGA  
Director of Golf  
Glade Springs Village POA



Want to sign-up to receive text messages for daily course conditions and other important golf-related messages? Scan the QR Code with your smart phone's camera and then press send. Questions? Call the Golf Shop - 304-763-3332.

## Nathan Armstrong Golf Course Superintendent

Dear GSVPOA Members,

2022 seems to be flying by - it is already August! Fall is just around the corner; Kids go back to school in a few weeks and this year's fawns will soon begin losing all of their spots.

July has turned out much wetter than we have seen in several years. This has been helpful in limiting the amount of irrigation that needs to be run to keep our courses looking good. It is much better than the alternative of it being extremely hot and dry.



The crew has been hard at work to keep the courses maintained well for you. They have placed quite a few stakes out on the courses to mark wet areas. Please take note of the wet areas and tread lightly as you maneuver throughout the golf courses while you are playing. When it is 90 degrees, that means when leaving the cart path you should go straight out to your golf ball, take your shot, and then go straight back to the cart path.

We have been pleased with the new additions to our staff. They have been instrumental in allowing us to get more of the detailed work completed. Through continued training and development, they will improve and become valuable assets to our team.

As we get deeper into the golf season, we also notice the long-term effects of unrepaired ball marks on the greens. Here are five things from the USGA that

every golfer should know about repairing ball marks:

1. **The proper technique for ball mark repair is easy and fast.** Insert the ball mark repair tool behind the ball mark and gently pull the top of the tool toward the center of the indentation. Avoid using a lifting or twisting motion because this can damage turf roots. Once you have finished pulling turf in toward the center, gently tamp the area down with your putter to create a smooth, firm surface.
2. **Unrepaired ball marks cause lasting problems.** Failing to repair a ball mark may seem like a minor oversight, but there are lasting consequences. Unrepaired ball marks can take several weeks to heal during which time they can cause putts to bounce offline. The damage to the putting surface is also an entry point for weeds that can cause serious problems. By contrast, properly repaired ball marks can heal in as little as 2 days. Leaving a much better surface for you to play on.
3. **Certain Putting greens are more vulnerable to ball marks than others.** Any putting green that typically receives high lofted approach shots will be more susceptible to ball marks. The putting greens on par-3 holes are a perfect example. If you recognize that a putting green is prone to damage from ball marks, it is important to be mindful of repairing your own ball mark and a few unrepaired ones nearby as well.
4. **Soft conditions mean more ball marks.** When putting greens are wet or soft, ball marks will be more of an issue. This is just one of the reasons why golf course superintendents work hard to promote firm playing conditions with aeration, topdressing, and other maintenance practices. If excessive thatch accumulates beneath the putting surface, ball marks and other turf issues will be more problematic.
5. **Almost any tool can be used to successfully repair a ball mark.** Many different tools have been created to repair ball marks, including single-pronged and fork-shaped tools. Almost any pointed tool including a golf tee can be used to effectively repair a ball mark. The golf shop at Woodhaven has a good selection of ball mark repair tools. Using the proper technique is the key to success. Repairing ball marks is one of the easiest ways that golfers can help improve the playing conditions on our golf course. After hitting a great shot onto the putting green, fixing your ball mark and a couple nearby is an excellent way to celebrate.

Thank You,  
Nathan Armstrong  
Golf Course Superintendent, Class A  
Glade Springs Village POA

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## Meet Our Management Team!

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Charlotte Shumate has been with the POA Team for a little over three years. Charlotte works at the POA





management office on our accounting team. She ensures that our invoices are paid in a timely manner and assists in creating the monthly financials. She also will help you with answering your various questions by phone and in person. In her spare time, you will find that Charlotte enjoys bowling in a fall league and watching NASCAR on Sunday. She also enjoys time with family and friends and is known to check out local car shows with her husband. Charlotte also loves to cook and she shares her creations with others.

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## Food and Beverage Amendment

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The GSVPOA board continues to receive signed agreements for Amendment 22, which will allow food and beverage service on our common properties. While things are slowing down, we still need over 350 signed agreements to pass the amendment. Efforts continue to reach out directly to the owners who have not submitted their agreements, many of whom live elsewhere and may not be aware of this project. We remain confident that this amendment will be successful. If you or someone you know has not submitted their agreement to Amendment 22, please contact Betty Callender at [betty.callender@gladespringspoa.com](mailto:betty.callender@gladespringspoa.com).



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## Dam Socials

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### Monthly Dam Socials Are Happening!

They occur on the first Wednesday of each month from May through October at 6:00pm at the Chatham Lake parking lot. All residents of Glade Springs are welcome to attend.

Bring your beverage of choice and a chair. Snacks to share are always welcome.

Looking forward to seeing everyone at the lake!

Questions? Contact John or Betty Callender ([betty.callender@gladespringspoa.com](mailto:betty.callender@gladespringspoa.com))



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## Woodhaven Pool Closing

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The Woodhaven Pool is open weather permitting six days a week. The pool will close this year on Labor Day.

Pool hours are 11:00 am to 7:00 pm (CLOSED TUESDAYS). Please remember that there are no lifeguards, so you swim at your own risk.

All guests must be accompanied by a property owner, and children under 16 must be accompanied by an adult.

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## West Virginia Hive and Country Roads Angel Network Make Entrepreneurship Possible

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Two excellent Beckley-based resources for entrepreneurs and investors, the West Virginia Hive and the affiliated Country Roads Angel Network (CRAN), are defining the model for entrepreneurship support in southern West Virginia and throughout the Mountain State.

West Virginia Hive is the entrepreneurship program of the New River Gorge Regional Development Authority and the administrator of the Country Roads Angel Network. Its 12-county service area includes Raleigh, Fayette, Summers, Nicholas, Braxton, Webster, Greenbrier, Pocahontas, Monroe, Mercer, McDowell, and Wyoming counties. The Country Roads Angel Network is Mountain State's only certified angel investment network and serves all 55 counties. CRAN offers emerging businesses early-stage funding to bring their creations to market. CRAN is administered by the New River Gorge Regional Development Authority's WV Hive and was made possible through a startup grant from the U.S. Economic Development Authority.

The greatest evidence of this model is that of a recent CRAN investment and Hive client, Cox Telecom, LLC. Cox first came to the Hive during the beginning of the pandemic with a dream to parlay his experience in telecommunications in Philadelphia into his own bespoke company serving West Virginia. With the support of his West Virginia Hive business advisor, Cox underwent education in entrepreneurship through the Hive's internationally utilized COSTARTERS curricula. This work alongside the Hive's premier business advising service guided Dan through the process of applying for and leveraging capital to seed the start-up of his business. As the administrator of CRAN, the WV hive had unique access and insight to bring to Cox while preparing his pitch to the CRAN investors.

After many months of redefining his pitch strategy and collaborating with investors, Cox was able to secure a \$100,000 investment from the angel investment network, propelling him into full-blown operation. Cox has utilized this funding to hire 8 employees at the time of this article with plans to further scale up his company in the coming months. "Without the WV Hive and CRAN, I would still be just an idea on a napkin. They've taken my vision and helped bring it into reality" Cox commented when asked about his feelings for these

two organizations.

With 107 active clients in tow, a growing staff, and increased capacity, the WV Hive is poised to scale its support of entrepreneurs in their 12-county service area in southern West Virginia. To date, CRAN has invested \$712,850 in their portfolio companies, with three additional companies in the pipeline, positioning them to bring that number up considerably during the remainder of 2022.

More information about the Hive can be found at <https://wvhive.com/> and more details about CRAN are at <https://www.wvcran.com/>

Thank you to Judy Moore, Executive Director of WV HIVE  
for the information provided.

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## 2022 Assessments and Rate Schedule

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If you have not updated your auto payment with your bank its not too late. The new **2022 Rate Schedule** has been loaded to the Glade Springs Village Website under the Member's Only section. It can also be found [here](#).

Monthly Assessments increased by 5% to \$145.94 effective July 1, 2022.

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## From the Dam and Safety Committee

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Do you fish in Chatham Lake? Are you willing to provide us with some information?

We are asking owners who fish Chatham Lake to let us know what species of fish they are catching in the lake so that the Dam Committee is aware of the types of fish species that make up our fish population.



This information will help the Dam Committee with future decisions regarding the health of the lake. You can email your observations on the fish population to [info@gladespringspoa.com](mailto:info@gladespringspoa.com)

Remember Fishing in Chatham Lake is catch and release only.

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**Beckley Concert Association**

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The Beckley Concert Association had its beginning in January of 1938 when a group of community-minded and music-loving ladies, all members of The Monday Music Club, met at the Memorial Building with a representative of Columbia Artists in New York for the purpose of organizing a community concert association. Mrs. William (Mabel) Taylor was elected president and Mrs. Thomas (Louise) Wickham was vice president. They and other officers signed an agreement with Columbia Cooperative Concerts. The first membership drive was held in April of 1938 and 736 members were enrolled exceeding the goal of 500, a significant result for a new community venture. This venture by Columbia Concerts provided venues for musical artists with community volunteers doing the work of enrolling members, mailing tickets, and attending to the myriad details associated with presenting live performances. This organizational plan continues to work successfully today!

The first performances of the new Beckley Community Concert Association were held at the Memorial Building but were later moved to Woodrow Wilson High School (now Park Middle School) which had a larger auditorium. The move to the new Woodrow Wilson Auditorium in 1988, with its wonderful acoustics and facilities, was a very significant event for the organization. The association continued to grow through the decades, encountering challenges and problems but, with the unwavering support of the community and dedication of the volunteers, always finding ways to overcome them!

In 1996 the BCCA made a critical decision, leaving the Columbia Artists and Community Concerts organization to become an autonomous association, allowing the group more freedom to choose our artists and to make decisions locally. The new name chosen was Beckley Concert Association, as we are known today. In 2013, after 75 years of operating the organization from members' homes, United Bank generously provided us with our first permanent office space. Our new home on Main St. is a tribute to our history and enduring commitment to the cultural life of our community!

A look back at the performances we've presented in Beckley over the past three-quarters of a century is astounding. Symphony orchestras, pianists and instrumentalists of every kind, Broadway musicals, grand operas, big bands, small-combo jazz groups, and dance companies have all graced our stage. The last decade has featured even more diversity with our presentations of bluegrass and Celtic music, and the best crossover ensembles that blend pop, classical, and jazz elements to create new and exciting musical styles! The message that Margaret Sayre, past president, and long-serving board member, wrote on the occasion of our 50th anniversary in 1987 is still relevant today during our 75th anniversary year. This is a surprising accomplishment for a city of our size and attests to the dedication of a multitude of people over the years – people who believed, and continue to believe, that music is an integral part of life and that live, professional concerts are important to people and to a community. This season's performances are dedicated to those workers, officers, board members, financial supporters, and above all, members, past and present, who have been so loyal. BRAVO! For more information please see <http://beckleyconcerts.org/>

# Golf Etiquette and the Spirit of the Game

All players are expected to play in the spirit of the game by:

- Acting with integrity.
- Showing consideration to others.
- Taking good care of the course by:
  - replacing divots
  - smoothing bunkers
  - repairing ball-marks
  - not causing unnecessary damage to the course



## Member Member Update



Thank you to everyone who participated in the Member Member Tournament. A very special thank you to all the volunteers and committee members who made the event possible.

**Congratulations to all the  
2022 event winners!**

**GSVPOA 2022 Member-Member Tournament**

### **Overall Gross**

Doug Amtsborg/Bob Butsch

### **Overall Net**

Chuck Pullins/Doug Ramsden

### **Championship Flight**

1 st Place – Dave Pack/ Dwight Smith  
2 nd Place – Bumper Wright/Drew Walker

### **First Flight**

1 st Place – Ed McCall/ Bill Miller  
2 nd Place – Alan Matthews/Hank Sammons

### **Second Flight**

1 st Place – Steve Wagaman/Bill Wagner

2 nd Place – Randy Scott/Rick Lay

### Third Flight

1 st Place – Steve Mahoney/Al Hannah  
2 nd Place – Matt Genette/Steve Pitman

### Fourth Flight

1 st Place - Joy Schambach/Richard Schambach  
2 nd Place – Emily Akers/James Akers Long

### Long Drive

Championship- Bob Butsch  
First Flight- Chuck Pullins  
Second Flight - Steve Wagaman  
Third Flight - Steve Mahoney  
Fourth Flight -\* Philip Zsoldos

### Putting

Putting 1st Place -Gabe Matthews/Luke Matthews  
Putting Ace -Laurie Sammons  
Putting Ace - Larry Misiti



## Community Celebration Update

Due to a lack of time and interest, there will not be a summer family celebration this year. We hope to be able to have volunteers plan for an event for the spring of 2023. Watch for more information next year about planning meetings and bring your ideas and enthusiasm.

**Congratulations to our Glade Springs  
Women Golfers!**



Congratulations to our Glade Springs women golfers whose number one team for won the Intra-State Club Championship!

The first time our club has won the championship!

Bravo to Karen Rainey, Judy Street, Laurie Finley, and Janie Webber. There were 60 women competing. Glade Springs had 4 teams in the event and the 4th team won low net in their division!

## Wild West Virginia Isn't Just a Slogan

Wild West Virginia isn't just a slogan. The number of outdoor activities found in this state are endless. Here are a few places that you can discover things to do.

WV Tourism has an app called West Virginia Waterfall Trail. With over 200 waterfalls in WV, this app helps you find over 2 dozen of them. When you check into a waterfall and use the app, you can earn prizes. What a fun way to chase waterfalls.

[www.wvtourism.com](http://www.wvtourism.com)

Active SWV offers free programming from guided hikes, yoga, paddle board lessons, organized walks, and Refit classes. Some class schedules stay the same every month, and some change since these programs are run by volunteers, and the programs offered are what the volunteers can "dream up".

Check out Active SWV on Facebook or [activeswv.org](http://activeswv.org) for schedules

The New River Gorge National Park and Preserve are offering guided hikes, walks, and programs. Learn more about this beautiful area we live in, the history, and the nature around us.

For information on these programs, check them out on Facebook or [nps.gov/ner/index/htm](http://nps.gov/ner/index/htm) . Or google New River Gorge National Park Guided Activities.

100+ miles of hiking/biking trails are in the New River Gorge, not counting 7 State Parks in the local area around Glade Springs.

Plum Orchard Lake, less than 1 hour north of us, is a great kayaking spot.

## 2022 Urban DeerHunt

Glade Security is organizing and managing the 2022 Urban Deer Hunt for Glade Springs. Since this is conducted within a residential area, several strict rules apply. For the complete list of rules and additional details please contact Glade Security.

Hunting is by permit only from 9-3-2022 through 12-31-2022. Hunters must register at the Glade Springs Security Department office and complete an application to receive rules, regulations, a map of the hunt zone, and a permit for hunting on this private property.

Glade Springs will charge an administrative fee for permits at the cost of \$20.00 dollars for each hunter.

- Hunters must *possess and show a WV Hunting License*.
- The hunt is for deer only. **(The bag limit is 7 deer, which may include no more than 2 antlered deer. The first deer must be antlerless.)**
- Deer are to be checked in online with DNR and Glade field tag is to be filled out and turned into Security before leaving the property!
- Only the use of a legal compound bow or crossbow is permitted.
- Only residents, members, associates, and recommended guests by the POA or the Resort of Glade Springs will be permitted to apply for a permit to participate in the hunt.
- There is **NO** Hunting on Sundays.
- Hunters must display their Glade Springs Permit in their vehicle, or have it on their person always.
- Hunting is **ONLY** allowed within the designated/assigned areas determined by Glade Springs. Hunting on, or near golf courses is **NOT** permitted.
- Trespassing on residential private property is forbidden!
- Hunting is **NOT** permitted within 500 feet of any dwelling or roadway.
- All hunters must provide an adequate means of transportation so that killed animals may be transported completely concealed from public view.



# Golf Cart Safety



Just a reminder that golf carts using our streets must also obey the same laws that apply to vehicles within Glade Springs Village. They are strictly limited to 25mph. Stop signs must be followed and when turning drivers in carts without turn signals must use hand signals. Private carts must have a valid Trail Pass to use the cart paths on the POA golf courses. Carts not being used for golfing are restricted to non-golfing hours.

**There must be a licensed driver present in every golf cart!**

## POLICY AND GUIDELINES FOR TRANSPONDER

Transponders are available to Glade Springs property owners and will allow for non-manned gate access.

Transponder pricing is as follows:

\* \$75.00 per year per vehicle, plus tax. The year will begin on the day the transponder is activated. The transponder must be renewed by the anniversary of your activation.

\*The replacement cost of a transponder is \$25.00 plus tax.

Once a transponder is placed on your windshield, it will be inoperable if removed. Transponders are not transferrable. If you replace vehicles, you need to purchase a replacement transponder.

Owners and renters are permitted to purchase a transponder. This purchase will allow exclusive access to the transponder lane at the entrance gate of Glade Springs.

Proof that you are an owner or renter is required to purchase a transponder, and your account must be in good standing. If your account balance is greater than the current month's assessment, your transponder will be deactivated until the account is brought into good standing.

Transponders must be installed by the staff of Glade Springs Resort. No exceptions will be allowed. Once you purchase a transponder, a member of the security staff will coordinate a time with you to install the transponder. The Glade Springs Property Owners Association reserves the right to deactivate a transponder due to inappropriate use of the transponder and/or violation of the transponder policy, unpaid assessments, fines, or unresolved violations with the Glade Springs Property Owners Association. *Transponders are not available to non-property owners, friends, or family members of property owners.*

