

The Glade Springs Villager



July 2023

Message from our General Manager

Dear Residents:

The accounting staff wanted me to provide a reminder about the new assessment rate that went into effect as of July 1, 2023. Owners have several options for making payments:



Payment Amount Due:

- If you would like to pay the full **annual assessment** amount for the year at one time that amount is: **\$1,838.88**
- If you wish to pay in **monthly installments**, *your payment is due on the first of the month*, and the monthly payment amount is: **\$153.24**

Payment Options:

- **ACH Auto Withdraw:** Owners have the option to enroll in the POA's ACH program and the funds will be automatically removed from their bank account. This will help you to avoid late fees and interest. This is a no-cost service the POA provides to the ownership. You can enroll by contacting the office at info@gladespringspoa.com
- **Online Payments:** You can pay by credit card online at www.gladespringspoa.com, in the online store. Please note that if you choose this method, you will be responsible for including the 3% convenience fee with your payment.
- **Mail in a payment:** You can mail in a check payment to the POA office at GSVPOA, PO Box 90 Daniels WV 25832. To ensure your payment is applied correctly please include your property address, account owner name, and account number with your payment.
- **Pay at the management office:** You can drop by the office and make a payment during our normal business hours, or you can drop your payment in the drop box outside the office door. Please note that we can now take credit cards and debit cards in the office. The convenience fee will be applied. To ensure your payment is applied correctly, please include your property address, account owner name, and account

number with your payment.

What if?

- If you are already Participating in the POA ACH Payment program: your payment amount will automatically be updated.
- If you have set up an auto-payment plan with your private bank account: you will need to update your payment amount with your bank.
- If you would like an updated copy of your account ledger please contact the POA office at info@gladespringspoa.com, we will need your name, property address and an email you like us to respond to. An automated ledger will be sent from the Topps system.

To avoid collection actions including, late fees, interest, or other collection actions and charges, *your payments are due on the first of the month, with a fifteen-day grace period provided, and late fees are applied on the 20th of each month.* A copy of the 2023 POA budget summary is available online at www.gladespringspoa.com for owner review. The POA staff is always available to assist you if you have any questions.

On a final note, our apologies to Nancy Kissinger, whose name was spelled incorrectly in the June newsletter.

Respectfully yours,

Linda Horensavitz, PCAM
General Manager

The Annual Community Sale

The Annual Community Sale is on Saturday, July 22 from 9-1 at the Resort Ballroom.

The various women's groups (book, mahjong, golf) join forces each year to gather items for this sale and work to sell them. All proceeds from this booth are donated to Just For Kids. In the past years, thousands of donated items have generated thousands of dollars to support this worthwhile cause. Please consider donating any unwanted treasures or stopping by the booth to support Just For Kids with a purchase. For more information on this charitable booth, contact Betty Callender at betty.callender@gladespringspoa.com



Matt Felber, Director of Golf

Glade Springs Village Property Owners,

The summer is finally here, and our golf courses are in

great shape for your enjoyment. Please remember that all players must check in with the pro shop prior to playing. We have been receiving complaints from several members that live on the Stonehaven Golf Course that large groups are playing together. In the pictures, it not only shows our rental carts but also private carts. We do not have rangers late in the evenings, but that is something we will be monitoring and addressing. All private carts using a trail pass must have their 2023 trail pass displayed on the cart they are using when playing Stonehaven or Woodhaven.



Our **GSVPOA Member/Member is July 8–9, 2023**, which is our normal second weekend of July. We have a good field of players broken into multiple flights. Our next GSVPOA golf event will be the **GSVPOA Club Championship on August 12–13, 2023**. This is also on our normal schedule for the second weekend of August. We are going to do something a bit different this year. Both rounds for ALL players will be played at Stonehaven! There are sign-up sheets located at both the Stonehaven Starter House and the Woodhaven Pro Shop. Please come by and sign up!

I would like to extend my thanks and appreciation to the members and guests that have been to the Woodhaven Pro Shop this spring. The golf staff and I have received several positive comments on how nice the pro shop looks and the quality of the merchandise selection for this season. Remember, the pro shop staff is available for special orders. If you don't see exactly what you are looking for in your size, please ask. Glade Springs Village items make great gifts for other POA members!

Good news!!!! The online tee time system is now working, and members have the ability to book online again. Please follow these directions, and if you have any questions, please email matt.felber@gladespringspoa.com. Go to the website (gladespringspoa.com) and click on the member tee times at the top.

Click on login or sign up.

Fill out the right-hand side information under Sign Up."

Save the information, then log out and then log back in, and it will take you to the member side. If you have any questions, let me know.

Important information: the username must be the email currently on file. Please remember that all carts should be on the cart paths around tees and greens on both courses. We are still receiving complaints and images of our POA members and guests being too close to the green. Please do not drive on the opposite side of the green from where the path is located. This traffic will continue to wear areas in the rough around the greens. When you approach the green complex, please proceed to the path.

The 2023 GSVPOA Golf Calendar is now up on the website at www.gladespringspoa.com and will be updated and subject to change throughout the season. We have several returning events and will continue to add new ones during the season. The GSVPOA Member/Member Meeting will be held on Saturday, July 8th, and Sunday, July 9th. We will do our best to not inconvenience our POA members when booking outside events.

Now that we have both golf courses open, we will return to our in-season

closed days. Stonehaven will be closed on Mondays, and Woodhaven will be closed on Tuesdays. For private cart owners with a 2023 trail pass, you can go out on Stonehaven on Monday after 4 p.m. and on Woodhaven on Tuesday after 4 p.m. As we get into our summer weather, we have a few items we would like to remind everyone to start the new season. For those players who would like the opportunity to tee off on holes near their homes (instead of the #1 tee), please be sure to call the pro shop for availability and to let us know you will be on the golf course. We need this information for various reasons, including scheduled golf maintenance, safety, and the collection of round data, to mention just a few. It is important not to jump in front of other POA members or guests when not checking in and starting at #1.

The morning text database has been well received, and we continue to add highlights to cart rules, hours of operation, and other important information in a quick morning text. If anyone is not receiving those messages, please stop by the Stonehaven Starter House and scan the QR code to add your number to the list. For anyone that has "opted out," we as staff are not able to add you back into the database from the software; you will have to scan the barcode again to start getting the morning messages.

We have our 2023 trail pass available for purchase. This year, the Board has approved and moved forward with the combined trail fee pass for \$600.00 plus tax. This will also include one GHIN number, and additional numbers may be purchased for \$34.00 plus tax. There will no longer be a separate Stonehaven and Woodhaven trail pass. The Golf Committee will be working on adding fun events throughout the summer on the Woodhaven golf course. For example, when a trail pass holder plays at Woodhaven, they have access to the fleet carts if needed. Previously, when we held mixed course events such as Member/Member or the GSVPOA Club Championship, the former Stonehaven trail pass-only holder would have to pay for their cart fee(s) on the Woodhaven course. This will be included for the 2023 season.

We have a couple of new options for the upcoming golf season. We will be offering discount passes for prepaid member cart fees and prepaid guest member green fees that include cart fees. We will have a punch card that will be sold that includes 10 fees prepaid and two free. This pass will only be valid for the 2023 season and will expire on 12/31/2023. The unused season will not roll over to the 2024 season. All passes can be purchased at the Woodhaven golf shop or the Stonehaven Starter House. During inclement weather, please call ahead for availability.

For those POA members that are interested in taking advantage of booking online, please email matt.felber@gladespringspoa.com or tyler.farley@gladespringspoa.com, and we will reset your online access and update your username and password. This will be a great opportunity, as we have recently installed our new software. The new system has many additional functions that will be integrated as we bring it online.

The bathrooms on each golf course will be opened as warmer weather permits.

Directions to the parking area:

Coming from the main gate, continue through the clock tower and make a left on Edward Drive. Follow Edward Drive and make a left on George Lane. As you approach the end of George Lane, turn left and the parking area is

straight ahead. Please note that no parking is allowed on George Lane. Please call the pro shop at 304-763-3332 and we will pick you up and bring you and/or your guests to the Stonehaven Starter House to check in for golf and collect appropriate fees.

We will be distributing the carts for the Stonehaven Golf Course and collecting fees through the Stonehaven Starter House. Do not use the GSR Hotel parking lot across from the Stonehaven 1st tee or the main Cobb parking areas. The GSVPOA golf staff will do their best to accommodate our POA members and all guests during this transition.

Please scan the available QR code at the Stonehaven Starter House or Woodhaven Golf Shop. Please answer the questions on the first text so we can update your information and edit our text database. This system will be utilized for cart rules, exciting new information, and other direct-to-member texts.

Please call the golf shop at 304-763-3332 or email us with any questions or concerns at [Golf Shop](#) or [Matt Felber's Email](#)



Matt Felber, PGA
Director of Golf POA

2023 GSVPOA Golf Calendar		
Date	Course(s)	Event
Saturday, July 8, 2023	SH	Member-Member Shotgun
Sunday, July 9, 2023	WH	Member-Member Shotgun
Monday, July 10, 2023	WH	Ladies 4pm Shotgun
Friday, July 14, 2023	WH	Mixed Group 5pm Shotgun
Friday, August 4, 2023	WH	Mixed Group 5pm Shotgun
Saturday, August 12, 2023	SH	POA Club Championship Tee Times
Sunday, August 13, 2023	WH	POA Club Championship Tee Times
Monday, August 14, 2023	WH	Ladies 4pm Shotgun
Monday, October 31, 2022	WH	Woodhaven Closes
Outside Events		
Saturday, July 15, 2023	WH	2Man Scramble TT 10am
Friday, July 21, 2023	WH	WVGA AM Tour 9am SG
Saturday/Sunday July 22-23, 2023	SH (RS)	WVGA Parent-Child w/Cobb
Friday, August 18, 2023	WH	Just for Kids Charity - 1pm SG
Friday, September 1, 2023	WH	Glade Community Church Shotgun 10am
Friday, October 20, 2023	WH	WVU Tech- Ed Robinson 1PM SG

Events and dates are subject to change

Aerification Dates:

Stonehaven	
05/15-18/2023	Spring 2023
08/21-24/2023	Fall 2023
Woodhaven	
05/2-5/2023	Spring 2023
09/05-08/2023	Fall 2023

Golf Course Superintendent Update



Dear GSVPOA Members,

As the golf season progresses, we encounter an increasing number of golfers and rounds played. This spike in player traffic will also increase wear and stress on the golf courses. This can come in several different forms, but the most important would be ball marks on the greens.

By definition, an unrepaired ball mark is a bump, ridge, hole, or crater in the putting green with a sunken center. It's caused when golf balls hit the green, either from a lofted approach shot or a fast, bouncing approach.

Fixing ball marks is also one of the most important rules in golf. The USGA Rules of Golf state: "A player should ensure that any damage to the putting green made by a ball is carefully repaired." When ball marks are not repaired, they become a significant impediment to every golfer's putt.

Repairing ball marks is one of the easiest ways that golfers can help the golf maintenance team deliver high-quality playing conditions. On the other end, if ball marks go unrepaired, they will certainly become problematic. At the time, it may seem like a minor oversight, but if ball marks go unrepaired, they will take weeks to heal. During this time, the old ball marks will cause balls to bounce offline and will be visually unpleasant. The damage caused to the putting surface is also an entry point for weeds that can cause serious problems.

Fixing ball marks is easy, but at times the proper technique can be misunderstood. The proper technique to fix a ball mark is easy and fast. First, insert the ball mark repair tool behind the ball mark and gently push the top of the tool toward the center. Continue working around the ball mark, pushing the surrounding turf in toward the center of the indentation. Avoid using a lifting or twisting motion because this can damage turf roots. Once you have finished pushing turf in toward the center, gently tamp the area down with your putter to create a smooth, firm surface.

Repairing ball marks is a critical practice for all golfers. It helps maintain a smooth putting surface and preserves the health of our greens. It only requires a small amount of your time and attention to assist and ensure we have high-quality playing surfaces. So, after you hit a great shot onto the putting green, fix your ball mark, and have a couple nearby, it is an excellent way to celebrate.

Thank you,
Patrick Murphy,
Golf Course Supernatant
Glade Springs Village Property Owners Association

If you need to reach Patrick, you can email him at: [Patrick Murphy's Email](#)

Pickleball at Woodhaven



Never played and wondering what it's all about? Are you a Veteran player wanting a casual group to play with? Come on out and play pickleball at the Woodhaven tennis court, at 10:30 am on Mondays.

GSVPOA Management Office Hours

The GSVPOA Management office is open Monday to Friday 8:30 am to 4:30 pm. You can reach the office staff at 304-763-5382 or you can email us at the POA Management office at info@gladespringspoa.com

If you would like to submit an article to the Communications Committee to be considered for inclusion in a newsletter, please email it to the office and we will be happy to pass it on.

Has your contact information changed? Do you have a new email, phone number, or mailing address? Do you want to add another email to the POA Contact list? Don't forget to let the POA office know so we can stay in touch with you. Email the management team your new contact information at info@gladespringspoa.com

Woodhaven Pool Hours

The Woodhaven Pool Is Open The hours for the pool at Woodhaven are 11:00 am-7:00 pm daily except for Tuesday when it will be closed. Please keep in mind to bring your own food, snacks and beverages. Please do not bring any glass bottles to the pool. If you have any questions, please call the Golf Shop at 304-763-3332



Commonly Requested / Needed Phone Numbers

www.gladespringspoa.com info@gladespringspoa.com

The POA Management Office – 304-763-5382

Woodhaven Pro Shop – 304-763-3332

The Front Gate – 304-763-4385

Cobb Golf Shop – 304-763-2050

The Resort Main Number – 304-763-2000

American Electric Power (AEP) – Electrical Service -888-710-4237

Frontier – Telephone - 800-921-8101

West Virginia American Water Company – Water - 800-685-8660

Shady Spring Public Service District – Sewer -304-255-1565

Optimum Cable -877-694-9474

Mountaineer Gas – Natural Gas -800-834-2070

Raleigh County Tax Department – 304-255-9162

Beckley Garbage – 304-252-6051
Oak Hill Garbage – 304-255-6551
Lusk Garbage Disposal – 304-253-3292
Bunkers – 304-763-0817
Small Talk Café – 304-763-0814

City of Beckley 2023 Events

Events organized by Beckley's Events Committee with the City of Beckley:

Follow "Beckley Events" on Facebook for more details and events. Also, visit Beckley. Events to add other local events on the Chamber's Community Calendar. Another local event source – raleighcountyevents.com.
Beckley Events: 304-256-1776, jmoorefield@beckley.org.

To reserve a city property (city park, gazebo, Beckley Intermodal Gateway Plaza, trail) for events, contact Beverly Farris at 304-256-1748.

Events organized by Beckley's Events Committee with the City of Beckley:

July 28 – **Hobie Fishing Tournament** Welcome, 5-8 pm (downtown tentative location)

July 29 – Beckley's Annual **Summer Car & Bike Show** (with Shade Tree Car Club), 4-8 pm

August 26 – **Appalachian Festival Street Fair**, 5-8 pm, music, food vendors, Oreo stacking contest and more (The Chamber's Appalachian Festival spans two weekends in August)

Monthly Events from March to November Sunset / Full Moon Walks / Bike Rides on the McManus Trail – **March-November** – with Active Southern WV

For more information, check out the City of Beckley website:
<https://beckley.org/city-event-calendars/>

Beckley Events: 304-256-1776, jmoorefield@beckley.org

Rocking Divot Filling Party, the Greens Committee

Rocking Divot Filling Party, the Greens Committee will be sponsoring a divot-filling party on the dates below.



Thank you to everyone who has come out to help so far! You are doing an amazing job!

Woodhaven- the second Tuesday of each month, at 4:00 pm

Woodhaven dates: 7/11, 8/4, 9/12, 10/10

Stonehaven- The fourth Monday of each month

starting April 24th at 4:00 pm

Stonehaven Dates: 7/24, 8/29, 9/25, 10/23

We will have a maintenance crew member available to assist. Carts will be available to divot-filling volunteers.

We hope you can join in and help keep our courses in great condition. For more information, please contact the Greens Committee at info@gladespringspoa.com

Dam Social Events

The Dam Social is held on the first Wednesday of each month, at 6:00 PM. Join us at the parking lot by Chatham Lake and catch up with your neighbors. Feel free to bring a snack to share, but it is not required. Dam Socials are scheduled for the first Wednesday of each month from April through October. All residents are welcome.



Contact Betty or John Callender for more information.

betty.callender@gladespringspoa.com

Do you fish in Chatham Lake?



Do you fish in Chatham Lake? Are you willing to provide us with some information? We are asking owners who fish in Chatham Lake to let us know what species of fish they are catching in the lake so that the Dam Committee is aware of the types of fish species that make up our fish population. This information will help the Dam Committee with future decisions regarding the health of the lake. You can email your observations on the fish population to info@gladespringspoa.com Remember Fishing in Chatham Lake is catch-and-release only

Reminder from the Architectural Control Committee

The Architectural Control Committee (ACC Committee) wanted to remind the community that all exterior changes to your home in the POA need to be approved prior to the work starting. The ACC Committee meets on the first Thursday of each month, and the deadline for all submissions is noon seven days prior to the meeting. A copy of the current rules and regulations is available online at: [GSVPOA Rules and Regulations](#)



Please note: Phase One owners are subject to the resort-controlled ARB Board and should contact the ARB Board directly for details on their approval requirements.

Save the Date: Club Championship



Save the Date: Club Championship

Location: Stonehaven Course

Date: August 12-13th

Four Divisions:

Blue, White, Gold (Men's Seniors), and Women's

More details are to be provided by the Golf Committee closer to the date.
